



Moving out of your Council home?
Thanks for being a great tenant!



Redbridge Homes
quality homes for the community

GET INVOLVED
MAKE A DIFFERENCE

**You could receive
£150 with the Golden
Goodbye scheme**

Monday - Friday
9.00am - 5.00pm



RHAB/08/00

For free translation phone

Për një përkthim falas telefononi
للترجمة المجانية الرجاء الاتصال هاتفياً.
বিনাখরচে অনুবাদের জন্য টেলিফোন করুন
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Del nemokamo vertimo skambinkinte
സൗജന്യമായ തർജ്ജിമയ്ക്കായി ബന്ധപ്പെടുക
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مفت ترجمہ کے لئے ٹیلیفون کیجئے۔

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MOVING OUT OF YOUR COUNCIL HOME?

What is the Golden Goodbye scheme?

If you are a council tenant and are moving out of your home you could be eligible for £150.

Who can apply?

You can participate in the scheme as long as you are not leaving your property as a result of:

- An eviction; or
- A mutual exchange

What must I do to get payment?

Take these simple steps to receive your payment:

- Pick up and complete a Golden Goodbye application form from one of your local housing offices
- Give us four weeks written notice of your intention to leave, with a forwarding address
- Clean your property and remove bulk rubbish items (including from lofts, sheds and gardens)
- Make good any repairs for any damage which is down to you

- Return all keys including door entry keys, window keys, gas/electric keys or cards

When will I receive the £150?

Our Voids Coordinator will return to your property once you have left to make a final check. If everything is satisfactory, we will send a cheque to your new address within six weeks. If you owe us money, for example rent arrears, the amount will be deducted from your cheque.

We might be able to help with bulk rubbish removal – contact our Environmental Services Team for details.



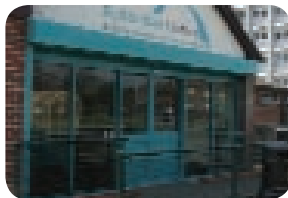
OUR MISSION STATEMENT

“working in partnership with the community, to provide quality homes and services that meet residents’ needs.”

OUR CORE VALUES

- Resident Focussed
- Accountable
- Accessible

FIND US HERE



Orchard Housing Office

152 Broadmead Road,
Woodford Green,
Essex, IG8 0AG



Tiptree Housing Office

1-2 Tiptree Crescent,
Clayhall,
Essex, IG5 0SZ



Manford Way Housing Office

113 Manford Way,
Chigwell
Essex, IG7 4BX

Redbridge Homes was established to maintain and manage the Council’s housing stock in Redbridge.

For further information please contact us at one of the above offices, or at;

Redbridge Homes, 152 Broadmead Road, Woodford Green, Essex. IG8 0AG

Tel: 020 8518 2400 or email: enquiries@redbridgehomes.org